

BLUE SHIELD 5-YEAR LIMITED WARRANTY

Warranty

GEMRIK DEF SHE

GENERAL CONDITIONS

Delivery & Receipt All Gemrik enclosures are shipped on an oversized industrial pallet and packaged in clear plastic wrap. The units' exterior can be easily viewed and inspected. If there is any physical damage to the shipping wrap, pallet, or unit, this must be noted on the BOL (Bill of Lading) upon receipt, and prior to the driver leaving. Each unit is polished prior to wrapping for shipment and includes a Packing Slip, a Quality Control Check List and unit S/N. Supporting digital pictures of any noted delivery damage must be captured at the time of receipt. All "ready to ship units" are photo documented prior to shipping.

Installation While installation is a simple process, the end user needs to ensure that the unit is placed on a flat, smooth, improved surface and that all doors, and hinges are functioning and aligning properly prior to adding DEF (Diesel Exhaust Fluid) to the tank, or tanks, inside the unit. If the surface is uneven, the weight of the DEF could cause the unit to seek the surface "highs", or "lows". During the initial DEF filling, make precautionary checks to insure the side door/s remain comfortably functional. If any side door/s appear to bind, cease filling and shim the base accordingly. This caution should be taken especially when installing the 990 gallon units because of the units' length, and the weight of the DEF. Proper installation is a simple, but important process. The BLUE SHIELD 5-YEAR LIMITED WARRANTY applies to the initial installation site only, and not re-located units.

Reasonable Care and Periodic Maintenance Reasonable care and periodic maintenance must be exercised by the end user for warranty enforcement. Gemrik expects the end user to perform routine "Reasonable Care and Periodic Maintenance" to the warrantied enclosure and report any covered item failures upon discovery to minimize any further damage/failure. Items that fall under "Reasonable Care and Periodic Maintenance" should include, but not limited to; routine visual inspections, general cleanliness of the unit, and proper lubricating of latches or hinges. DEF spills or splashes on enclosure surfaces should be cleaned routinely. Immediate reporting of covered failures is paramount for warranty support. Any end user damage caused by accident or intent is not covered under this or any other warranty either expressed or implied.

We recognize that your satisfaction is our future. We have made every reasonable effort to ensure that our enclosure/s meet/s or exceed/s your expectations, and ours. Gemrik warrants our series of enclosures to be FREE OF MANUFACTURER'S DEFECTS upon receipt. Each unit includes our **BLUE SHIELD 5-YEAR LIMITED WARRANTY** as detailed below:

Structure-Powder Coating-Vertical Assembly Joints The most important component is the unit in general, and under the BLUE SHIELD 5-YEAR LIMITED WARRANTY, Gemrik will, at its own reasonable expense, repair, or replace (at our discretion & method) any failure of the exterior powder coated surface, or vertical assembly joints including stainless steel rivets for FIVE-YEARS from date of receipt.

Locking Handles-Side Door & Dispensing Door Hinges Additionally, at its own reasonable expense, under the BLUE SHIELD 5-YEAR LIMITED WARRANTY Gemrik will repair, or replace (at our discretion & method) any failure of the locking handles on the side door/s and/ or dispensing door for FIVE YEARS from date of receipt. The customer will be responsible for the removal and installation of any Gemrik supplied failed replacement parts.

OTHER COMPONENTS & CONDITIONS

Third Party Options & Accessories Third Party Ordered Options & Accessories such as, heaters, pumps, nozzles, meters, hose reels, etc. will be covered by their individual third party limited warranties, however, Gemrik will work with the customer to ensure that any warranty issues on ordered options are handled in a timely manner and will support the customer in getting any warranty items replaced and/or resolved as quickly as possible.

Customer Initiated Damage-Acts of God-Acts of Terrorism In the event of any product damage caused by Customer Initiated Damage-Acts of God or Acts of Terrorism, Gemrik will, at the customer's expense, but with priority, offer for purchase any user damaged items if applicable. The customer will be responsible for the replacement part installation, as well as any applicable taxes and shipping charges.

Disclaimer Gemrik neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by Gemrik, either verbal or written, LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive and the total liability of Gemrik with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall Gemrik, or any of its employees, officers, owners or heirs, be liable for consequential, incidental or special damages.

GEMRIK - A Veteran Founded Company

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